

Family/Carers Questions Tower House Day Service December 2015

Dear Tower House Member / Relative,

As you know we are consulting on proposed options for Tower House Day Service. The Policy and Resources Committee agreed to a three month consultation with all service users, and carers, as appropriate, currently using Tower House. The purpose of the consultation is to explore the options available for meeting the needs of service users in a more cost-effective way.

During the consultation we want to seek the views of service users and their families on the options for Tower House. As you / your relative attends Tower House Day Service, we are very keen to hear your opinions.

We want to give people the opportunity to provide their views in writing and we will feed back your responses/comments below to the Policy and Resources Committee to inform its decision about the future of the service. We will inform you of the date of the Committee meeting when this has been confirmed. The earliest this could take place is March 2016.

The options (agreed by Members of the Policy and Resources Committee on 4th November 2015) are as follows:

- 1. To maintain the existing day centre service at Tower House, reviewing options to deliver this in a more cost effective way, including, if necessary, reducing the level of provision;**

This means the Council would explore whether savings can be made in the Tower House budget – possible examples of this could mean that some people reduce the number of times they attend Tower House and/or we only open 3 days per week and/or we stop providing Transport and people arrange their own transport. There may be other ways to make savings and these are just examples of some of the options the Council could explore.

- 2. That people are supported to receive a personal budget and choose alternative activities if possible;**

This means people who attend Tower House receive a personal budget which is calculated according to individual needs and are supported to choose alternative day activities in the city that are affordable within with their budget allocation.

3. That people are supported to move to an alternative day service that meets their needs and can be provided in a more cost effective way.

If people are assessed as needing a day centre based service to meet their needs then a less expensive day centre is found for them.

4. For Council Officers to explore opportunities to cross subsidise the service by using the facility for other uses on evenings and weekends

That the council will look to see if there are ways of bringing in more income to Tower House by hiring out the building at evenings and weekends and thereby reduce the cost of the service.

Please rank the options in order of preference in the table below (add 1 for your first choice, 2 for your second, 3 for your third, 4 for your fourth choice).

<p>To maintain the existing day centre service at Tower House, reviewing options to deliver this in a more cost effective way, including, if necessary, reducing the level of provision;</p>	
<p>That people are supported to receive a personal budget and choose alternative activities if possible;</p>	
<p>That people are supported to move to an alternative day service that meets their needs and can be provided in a more cost effective way</p>	
<p>For Council Officers to explore opportunities to cross subsidise the service by using the facility for other uses on evenings and weekends</p>	

Please explain the reasons for your preferences and outline any implications for you/your relative below?

Your Name

Your Contact details

If you have any queries about this questionnaire or the consultation process please do not hesitate to contact us (see contact details below)

Please return your questionnaire in the Stamped Addressed Envelope provided.

Deadline for return so we can analyse the feedback is **30th January 2016**

We will feed back the outcomes of the Consultation to the Committee in an anonymised format and will send you a copy of the report when it is available.

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